

IBU Warranty Policy

Product Warranty

Category	Product Name	Opplle Warranty to distributor		Claim
		Warranty	Transportation	
Electronic Products	Electronic Transformer	24 months	3 months	
	Electrical Cabinet (electronic, inductance)	24 months	3 months	
	Remote Controller	24 months	3 months	
	3-Way Electronic Switch	24 months	3 months	
	Inductive Ballast	24 months	3 months	
	Electronic Ballast	24 months	3 months	
	Gateway, sensor	24 months	3 months	
	Switch & Socket with electronic	12 months	3 months	
	Switch & Socket without electronic breaker	144 months	3 months	
			18 months	
Emergency Light Products	Emergency Luminaire	24 months	3 months	
Traditional Light Source Products	Halogen Light Source: (aluminum cup, lamp cup, lamp beads)	6 months	3 months	
	CFL, ancillary light sources (T8 tube, plug tube, U-type tube, circular tube, 2D tube, metal halide light source)	12 months	3 months	
	T5 and T8 lamp brackets (incl. light source and lamp body):	12 months	3 months	
Traditional Luminaires	Traditional Luminaires (without electronic components and light source): The WP for the electronic components on the traditional luminaires The WP for the light source The lampshade of traditional home luminaires	24 months	3 months	shall be referred to clause 1 of this Appendix; shall be referred to clause 5 of this Appendix. not covered by this Warranty Policy
LED Home Luminaires	Ceiling lamp	24 months	3 months	
	Wall light	24 months	3 months	
	LED table lamp	24 months	3 months	
	Ultraviolet germicidal lamp	12 months	3 months	
	Fan lamp	24 months	3 months	
	Exhaust Fan	12 months	3 months	
LED Professional Luminaires	LED Downlight HZII series, Ecomax series (COB, HPF ESII, HPF ESIII), HM, HR, Performer series	36 months	3 months	
	other LED Downlight	24 months	3 months	
	Spotlight HJII series, HQII series, RF series	36 months	3 months	
	other Spotlight	24 months	3 months	
	Linear lamp Trace series	36 months	3 months	
	HF Batten, UII HF linear, and other linear lamp	24 months	3 months	
	E backlit Panel, clean room panel	36 months	3 months	
	other Panel	24 months	3 months	
	Wall washer	24 months	3 months	
	LED Highbay P series (P5)	36 months	3 months	
	other LED Highbay	24 months	3 months	
	LED Lowbay	24 months	3 months	
	LED Canopy	24 months	3 months	
	Waterproof P3 series, E II series	36 months	3 months	
	Waterproof U4 series, and other Waterproof	24 months	3 months	
	Bulkhead	24 months	3 months	
	Walllight	24 months	3 months	
	Steplight	24 months	3 months	
	Lowbay	24 months	3 months	
	Floodlight P II series, E III series	36 months	3 months	
	Floodlight EQ3 series, Floodlight E4 series, and other Floodlight	24 months	3 months	
	Area Floodlight P-HO series	36 months	3 months	
Streetlight	24 months	3 months		
Solar Streetlight (battery, controller, PV Panel, lamps)	24 months	3 months		
Solar Streetlight (Integrated LED solar lamps)	24 months	3 months		
Accessory	24 months	3 months		
LED Driver	24 months	3 months		
LED Light Source Products	LED Bulb	24 months	3 months	
	LED Spot lamp	24 months	3 months	
	LED Filament	24 months	3 months	
	LED T5 Batten	24 months	3 months	
	LED Permmormer 1&2 T8 tube	60 months	3 months	
	LED T8 Tube SA.1.5m T8 Tube	36 months	3 months	
	other LED T8 Tube	24 months	3 months	
	LED EcoMaxII 18/24/36W Module	36 months	3 months	
	LED LV Strip, LED EcoMaxII DC 24V Strip	24 months	3 months	
	LED HV FPC Strip 6/9/12W	24 months	3 months	
	LED Utility 5050 HV Strip, LED RGB HV Strip, LED Ecomax Strip Neon 2835, LED U Strip Double Line 2835	12 months	3 months	
Notice:	1. Rechargeable products should be charged every six months to keep functional. 2. The Warranty Policy come into effect from product with manufacturing date 1st Jan. 2023.			