

Warranty Policy

Product Warranty

Category	Product Name	Opplle Warrant to distributor		Claim
		Warranty	Transportation	
Electronic Products	Electronic Transformer	24 months	3 months	
	Electrical Cabinet (electronic, inductance)	24 months	3 months	
	Remote Controller	24 months	3 months	
	3-Way Electronic Switch	24 months	3 months	
	Inductive ballast	24 months	3 months	
	Electronic Ballast	24 months	3 months	
Electrical Products	Extension socket	24 months	3 months	
Emergency Light Products	Emergency Light	24 months	3 months	
Traditional Light Source Products	Halogen Light Source: (aluminum cup, lamp cup, lamp beads)	6 months	3 months	
	CFL, ancillary light sources (T8 tube, plug tube, U-type tube, circular tube, 2D tube, metal halide light source) :	12 months	3 months	
	T5 and T8 lamp brackets (incl. light source and lamp body):	12 months	3 months	
Traditional Luminaires	Traditional Luminaires (without electronic components and light source):	24 months	3 months	shall be referred to clause 1 of this Appendix shall be referred to clause 5 of this Appendix. not covered by this Warranty Policy
	The WP for the electronic components on the traditional luminaires			
	The WP for the light source			
	The lampshade of traditional home luminaires			
LED Home Luminaires	Home Ceiling	24 months	3 months	
	LED table lamp	24 months	3 months	
	Wall Light	24 months	3 months	
	Mirror lamp	24 months	3 months	
	Home Ceiling	24 months	3 months	
	Fan Light ---Remote controller, audio module	24 months	3 months	
	Fan Light ---Fan motor	60 months	3 months	
LED Professional Luminaires	LED Downlight	24 months	3 months	
	LED Downlight Utility series	12 months	3 months	
	Spotlight	24 months	3 months	
	Panel	24 months	3 months	
	HF Batten	24 months	3 months	
	Wallwasher	24 months	3 months	
	LED Highbay	24 months	3 months	
	LED Lowbay	24 months	3 months	
	LED Canopy	24 months	3 months	
	Waterproof	24 months	3 months	
	Bulkhead	24 months	3 months	
	FFL-P	24 months	3 months	
	Lowbay	24 months	3 months	
	Flood light	24 months	3 months	
	Streetlight	24 months	3 months	
Accessory	24 months	3 months		
LED Driver	24 months	3 months		
LED Light Source Products	LED Bulb	24 months	3 months	
	LED Spot lamp	24 months	3 months	
	LED Filament	24 months	3 months	
	LED T5 batten	24 months	3 months	
	LED T8 Tube	24 months	3 months	
	LED T8 Tube SA.1.5m T8 Tube	36 months	3 months	
	LED Strip LV Strip	24 months	3 months	
	LED Strip Utility 5050 HV Strip	12 months	3 months	
	LED Strip Double line 2835 HV Strip	12 months	3 months	
	LED Strip Performer HV Strip	15 months	3 months	